

A background image showing a blurred office scene with people in business attire. A large, semi-transparent blue circle is overlaid on the image, containing the main title text. The overall design uses a blue color palette with white and light blue accents.

# Cloud365 Backup for Microsoft 365 and Entra ID Bundle

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Protect your Microsoft 365  
and Entra ID data

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Microsoft Entra ID and Microsoft 365 form the foundation of enterprise identity and productivity. Entra ID manages access to critical systems and applications, while Microsoft 365 contains the core of corporate collaboration data, including Exchange, SharePoint, Teams and OneDrive for Business.



Although Microsoft guarantees service availability and uptime, customers remain responsible for data protection, identity continuity and compliance. Backup is essential to protect against accidental deletions, malicious insider actions, ransomware and configuration errors.

The **Cloud365 Backup for Microsoft 365 and Entra ID Bundle** provides a unified license that ensures full protection of both Microsoft 365 data and Entra ID identity configurations. With a single subscription, customers obtain enterprise-grade backup, fast recovery and governance capabilities — all managed through a single portal. This approach reduces complexity, strengthens compliance and ensures business continuity.

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## Scope of Services

Each license includes both Microsoft 365 Backup and Entra ID Backup, ensuring integrated coverage for identity and collaboration workloads.

- One licensed Entra user including the corresponding Microsoft 365 user
- Unlimited unlicensed Entra members
- Unlimited Microsoft 365 objects

The model also supports hybrid environments where not all accounts require full licenses but still need retention and protection for compliance purposes.

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## Microsoft 365 Backup

The service provides comprehensive protection for Microsoft 365 services.



### Exchange Online

Protection of mailboxes, calendars, contacts, attachments and delegated permissions. Enables recovery of individual emails or entire mailboxes.



### SharePoint Online

Backup of sites, document libraries, metadata and permissions. Supports granular restore.



### Microsoft Teams

Protection of private and group chats, meeting recordings, files, channels, tabs and configurations.



### OneDrive for Business

Full protection of files, folders, metadata and sharing settings.

Backups run automatically and are stored in secure Data Centers, with AES-256 encryption both in transit and at rest. The air-gapped architecture separates backup data from the Microsoft tenant, increasing resilience against ransomware attacks.

Retention options range from 1 to 25 years, providing flexibility for both operational and compliance requirements.

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## Entra ID Backup

The service also protects the identity layer of Microsoft Entra ID, enabling backup and recovery of identity objects.

The [Cloud365 Backup for Microsoft 365 and Entra ID Bundle](#) allows deleted or misconfigured objects to be recovered within minutes through automated workflows and one-click restoration (**optimized RTO**).

Frequent identity state capture ensures a **reduced RPO**, minimizing potential data loss.

The **Insider Threat Protection** feature retains deleted content for 30 days, protecting against mistakes or malicious actions.

Permanent deletion in accordance with **GDPR (Right to be Forgotten)** is supported through a 72-hour process, ensuring compliance and full control.

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## Security and Governance

The **Cloud365 Backup for Microsoft 365 and Entra ID Bundle** delivers advanced security and governance capabilities that go beyond traditional backup, providing enterprise-grade controls to reduce risk and strengthen compliance. The solution uses backup data as an additional governance layer, enabling:

- Continuous monitoring of changes in users, groups, applications and policies
- Identification of anomalies or unauthorized modifications
- Policy validation to prevent configuration drift
- Detailed auditing based on historical data states
- Reports ready for external audits

### Security Controls

- AES-256 encryption in transit and at rest
- Air-gapped backups isolated from Microsoft tenants
- Multi-factor authentication for portal access
- Full logging of backup and recovery actions
- Granular administration profiles and delegated control
- Compliance and reporting aligned with GDPR, DORA and ISO
- Change comparison tools
- Security dashboard with alerts and actionable insights

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## Business Benefits

- ⌚ A single license covering protection for Microsoft 365 and Entra ID data
- ⌚ Reduced costs and lower administrative complexity
- ⌚ Unified portal with simplified management
- ⌚ Built-in compliance with GDPR, DORA and ISO
- ⌚ Business continuity ensured through fast recovery
- ⌚ Scalable model suitable for any type of organization

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## Unified Portal

Microsoft **365 Backup and Entra ID Backup** services are managed through a single portal provided by **Cloud365**, simplifying operations and improving administrator efficiency.

The portal enables:

- ⌚ Centralized configuration of backup jobs and retention policies
- ⌚ Single dashboard for status, alerts and activity
- ⌚ One-click fast restore
- ⌚ Daily reports and configurable notifications
- ⌚ Full audit export
- ⌚ Personalized security recommendations

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## Licensing Models

### PayGo Bundle

- ⌚ Consumption-based model
- ⌚ Monthly billing
- ⌚ Ideal for environments with frequent user fluctuations

### Commit Bundle

- ⌚ 1- or 3-year commitment
- ⌚ Lower unit price
- ⌚ Annual upfront billing
- ⌚ Overage billed monthly

Usage is measured by the number of licensed Entra members in the tenant. Each license also includes the corresponding Microsoft 365 user.